

## Order Form

Count	Description	Total
	Dial-A-Ride 10-ride Ticket Books @ \$10.00	
<b>Total</b>		
Name		
Street		
City		
Phone		
Email		
Please review policies on-line and initial below as applicable:		
<input type="checkbox"/>	I accept the terms of the program.	
Mail with payment payable to Town of Acton: MinuteVan Coordinator c/o TransAction Associates Inc. 5 Wheeling Avenue, Woburn, MA 01801		



For More Information on  
MinuteVan Services,

[www.minutevan.net](http://www.minutevan.net)  
978-844-6809



1/11/18



*Town of Acton*

**Dial-A-Ride**

*Shared ride van service around  
CrossTown Connect  
communities and to nearby  
locations*





***A unique transportation service offered  
by the Town of Acton and CrossTown Connect***

- Book trips by calling the dispatcher at 978-844-6809 or going online to [www.minutevan.net](http://www.minutevan.net)
- Book your trip at least 24-hours in advance, the more notice you can give the more likely you will be able to get your preferred time.
- The service covers anywhere in Acton, Boxborough, Littleton, Maynard and medical facilities in Concord on a space-available basis.
- Children under age 12 may ride with an adult.
- Children aged 12—18 may ride alone with their parent's permission (packet on-line at [www.minutevan.net](http://www.minutevan.net)).

**Service operates Monday through Friday with the exception of the following holidays: New Year's Day, Martin Luther King Jr. Day, President's Day, Patriot's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving and the day after, and Christmas Day.**



**Program Overview**

- Trips within the service area — \$1/trip.
- For trips outside the service area please call the Dispatcher for availability and pricing.
- Vehicle operates Mon-Fri, 8:00 AM to 11:00 AM and 12:15 PM to 6:15 PM, except on holidays.

**We are happy to accommodate our passengers.**

- **The van is equipped with a wheelchair lift**
- **Service animals are welcome on the vehicles to assist individuals with disabilities, they must remain on a leash/under full control of the owner at all times**
- **Any other specific requests can be discussed with the dispatcher.**



**To Use the Service:**

1. Order tickets using form on this brochure or purchase directly from the driver.
2. Under 18, parent/guardian completes permission packet before first use and updates annually ([www.minutevan.net](http://www.minutevan.net)).
3. Book a trip or check availability by calling the dispatcher between 8:30 AM and 4:00 PM, or leaving a message to have your call returned.
4. You will get a confirmed time from the dispatcher (may be adjusted to accommodate all riders).
5. Be ready and watch for bus 15 minutes before the confirmed time. Please wait up to 15 minutes after the designated pick-up time to allow for traffic and delays,
6. Bring only what you can carry yourself.
7. All participants must be independent and cooperative, and know where they are going and why.
8. Cancellations must be made by 4:00 PM the day before the trip. A message can be left on the dispatch line at 978-844-6809.